

Action plan submitted by Feridun ÖZDEMİR for Feride Raşit Kalkan Secondary School -  
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By submitting your completed Assessment Form to the eSafety Label portal you have taken an important step towards analysing the status of eSafety in your school. Congratulations! Please read through your Action Plan carefully to see what you can do to improve eSafety further in your school. The Action Plan offers useful advice and comments, broken down into 3 key areas: infrastructure, policy and practice.

## Infrastructure

### Technical security

- It is very good that all your school devices are virus protected. Make sure you also have included a paragraph on virus protection in both your school policy and your Acceptable Use Policy, and ensure that staff and pupils rigorously apply school guidelines. If you need further information, check out the fact sheet on Protecting your devices against malware at [www.esafetylabel.eu/group/community/protecting-your-devices-against-malware](http://www.esafetylabel.eu/group/community/protecting-your-devices-against-malware).

### Pupil and staff access to technology

- Since staff and pupils can use their own equipment on your school network, it is important to make sure that the Acceptable Use Policy is reviewed regularly by all members of the school and adapted as necessary. It must be discussed with pupils at the start of each academic year so that they understand what is in place to protect them and their privacy, and why. Base the policy around behaviour rather than technology. Visitors must also read and sign the Acceptable Use Policy before they use the school's network.
- Ensure that the policy on mobile phones is being applied consistently throughout the school. Take a look at the fact sheet on Using Mobile Phones at School ([www.esafetylabel.eu/group/community/using-mobile-device-in-schools](http://www.esafetylabel.eu/group/community/using-mobile-device-in-schools)).
- The fact that staff and pupils are allowed to use USB memory sticks in your school following permission, would require that all staff concerned receive adequate training to be able to know when they can be used safely. Is this the case? To keep your systems secure whilst allowing staff and pupils you also need to include the ground rules in your Acceptable Use Policy. Check the fact sheet on Use of removable devices at [www.esafetylabel.eu/group/community/use-of-removable-devices](http://www.esafetylabel.eu/group/community/use-of-removable-devices) to make sure you cover all security aspects.
- It is good that in your school computer labs can easily be booked. Consider the option of integrating other digital devices into the lessons as using them provides best practise for pupils in dealing with new media. Ensure that safety issues are also discussed.

### Data protection

- It is good that all users are attributed a different password by the system in your school. Remind all school

members never to write their given password down anywhere, certainly not on a sticker on a computer! Also, ensure that the Acceptable Use Policy reminds staff and pupils to keep their passwords secure and not share them with others.

- › It is good that your school provides training materials on the importance of protecting devices, especially portable ones. Please consider sharing those with others through the in . Also ensure that your materials are regularly reviewed to ensure they are in line with the state of the latest technology.
- › It is good that your email system is protected and that you have a policy for the transfer of pupil data in place. In this regard, it is important to draw up guidelines so that all staff are clear about what to do if they discover inappropriate or illegal content on school machines. For further information see the fact sheet on Protecting sensitive data ([www.esafetylabel.eu/group/community/protecting-sensitive-data-in-schools](http://www.esafetylabel.eu/group/community/protecting-sensitive-data-in-schools)).

## Software licensing

- › Keeping track of installed software and its licenses is a crucial task in order to avoid expired software licenses and to remain legal within the school ICT infrastructure. Ensure there is an ICT responsible who will be able to produce an overview at any given moment.

## IT Management

- › It is good practice to ensure that the person in charge of the ICT network is fully informed of what software is on school-owned hardware and this should be clearly indicated in the School Policy and the Acceptable Use Policy. The person responsible for the network needs to be able to guarantee conformity with licensing requirements and that new software won't interfere with network operation.

# Policy

## Acceptable Use Policy (AUP)

- › School policies and procedures are essential to ensure a smooth operation within a school and that all school members follow the same set of rules and guidelines. Ensure that school policies exist and that all school members are aware of them. You can find more information on this in the of the eSafety Label website.
- › It is good practise that whenever changes are put into place in your school, the school policies are revised if needed. Note though, that also changes outside the school can affect policies such as new legislations or changing technologies. Therefore please review your policies at least annually.
- › This is good teaching practice, but you need to consolidate it with a section dedicated to mobile phone usage in your School Policy and your Acceptable Use Policy. Consult all stakeholders to develop this; the fact sheets on Using mobile phones at school ([www.esafetylabel.eu/group/community/using-mobile-device-in-schools](http://www.esafetylabel.eu/group/community/using-mobile-device-in-schools)) and School Policy ([www.esafetylabel.eu/group/community/school-policy](http://www.esafetylabel.eu/group/community/school-policy)) will provide helpful information.

## Reporting and Incident-Handling

- › Your teachers know how to recognise and handle (cyber)bullying. Think about ways to raise awareness also among pupils and parents. Check out the eSafety fact sheet for more information.

- › It is a pity not to share the details and solutions applied to bullying incidents both with the staff members and via the eSafety Label incident handling form. Only in this way can you learn through experience and the successful incident handling practices of others. You should also make sure that anti-bullying guidelines are given to pupils and staff in your Acceptable Use Policy.
- › There needs to be a clear procedure for dealing with material that could potentially be illegal which takes into account law enforcement issues. There should be a named person from the school senior leadership team who takes overall responsibility in this type of case, and the procedure needs to be clearly communicated to all staff in the School Policy, and to staff and pupils in the Acceptable Use Policy. Remember to report any suspected illegal content to your national INHOPE hotline ([www.inhope.org](http://www.inhope.org)).
- › It is important to have a clearly communicated School Policy on this, and it should be mentioned in the Acceptable Use Policy too. What is considered to be potentially illegal can vary from person to person, so it is important that this is discussed with staff members and that school standards are set. All members of the school including pupils and teachers must be informed of them and required to respect them.

## Staff policy

- › There should be a code of conduct for staff so that they are clear about what is acceptable behaviour when they are online. This should be clearly communicated to all staff in the School Policy, and to staff and pupils in the Acceptable Use Policy. Regularly review and update both documents as necessary.
- › Ensure that all staff understand the school's regulations on use of personal mobile devices in the classroom; these should be clearly communicated in the School Policy. Monitor the effectiveness of the policy and ensure that it is adhered to. You can also advise your staff to read the fact sheet Using mobile phones at school ([www.esafetymodel.eu/group/community/using-mobile-device-in-schools](http://www.esafetymodel.eu/group/community/using-mobile-device-in-schools)).

## Pupil practice/behaviour

- › You have defined electronic communication guidelines in your Acceptable Use Policy and this would be a useful example of good practice for other schools. Can you create a tutorial about electronic communication guidelines for pupils and upload it to your school profile via your [My school area](#) so that other schools can benefit from your experience.

## School presence online

# Practice

## Management of eSafety

- › Consider appointing a governor or board member who provides a liaison for eSafety issues. Consider also reporting on the number and type of eSafety incidents to the governing body on an annual basis when you also review your School Policy. See our fact sheet on School Policy [www.esafetymodel.eu/group/community/school-policy](http://www.esafetymodel.eu/group/community/school-policy).
- › It is good that the job description outlines that the member of staff responsible for ICT needs to keep up to date

with new technologies. In addition, it would be good to regularly send the ICT responsible to trainings/conferences so (s)he can keep up with new features and risks. Check out the [Better Internet for Kids portal](#) to stay up to date with the latest trends in the online world.

- › In addition to a clear designation of responsibility to ensure that all necessary network security and user privacy checks are in place, it is essential that schools also have audit and procedural checks at regular intervals. Without this, a school will be leaving itself vulnerable. See our fact sheet on School Policy at [www.esafetylabel.eu/group/community/school-policy](http://www.esafetylabel.eu/group/community/school-policy).

Although there should always be an overall lead person on eSafety just as you have in your school, everybody in the school has a shared responsibility to secure any sensitive information used in their day to day professional duties. Even staff not directly involved in data handling should be made aware of the risks and threats and how to minimise problems. Use our fact sheet Acceptable Use Policy ([www.esafetylabel.eu/group/community/acceptable-use-policy-aup](http://www.esafetylabel.eu/group/community/acceptable-use-policy-aup)) to ensure that everyone plays their part in ensuring they are all the best and safest digital citizens they can be.

## eSafety in the curriculum

- › Ensure that the eSafety curriculum keeps up with emerging issues by making full use of all available resources and ensure that it builds on prior learning, bearing in mind that pupils will need different messages depending on how they are using the technology.
- › Although these are sensitive issues, it is good to be proactive about raising awareness of them. Consider integrating some education around these issues into the overall eSafety curriculum.
- › In your school older pupils are taught about the responsibilities and consequences when using social media. In today's times, younger and younger children are using social media. Consider therefore, to extend lessons on these topics also to younger pupils.
- › It is good that you are making a specific reference to sexting within your child protection policy as this is a growing issue that many young people are having to deal with. It is also important to ensure that you are providing appropriate education for pupils about this issue.

## Extra curricular activities

- › It is good to know that you are frequently using the online eSafety resources from your national Safer Internet Centre. Have you found these resources helpful in your school? Please send your feedback on their use and value to [info-insafe@eun.org](mailto:info-insafe@eun.org).

## Sources of support Staff training

- › All staff need to be regularly updated about emerging trends in eSafety issues. Consider a needs-analysis to determine what different staff need from their training and consult the eSafety Label portal to see suggestions for training courses at [www.esafetylabel.eu/group/community/suggestions-for-online-training-courses](http://www.esafetylabel.eu/group/community/suggestions-for-online-training-courses).
- › Consider ways to facilitate knowledge exchange between staff members. This could be in form of an online community with a platform, an email exchange or within a frame of staff initiated meetings. A school in which all staff members are aware of eSafety related issues is a much safer school. Suggest eSafety related topics for

these sessions.

**The Assessment Form you submitted is generated from a large pool of questions. It is also useful for us to know if you are improving eSafety in areas not mentioned in the questionnaire. You can upload evidence of such changes via the [Upload evidence](#) on the [My school area](#) section of the eSafety Portal. Remember, the completion of the Assessment Form is just one part of the Accreditation Process, because the upload of evidence, your exchanges with others via the [Forum](#), and your [reporting of incidents](#) on the template provided are all also taken into account.**